

Language Access Leadership Conference

December 3, 2012

*Fairfax County Government Center
12000 Government Center Parkway
Fairfax, VA 22035*

TO REGISTER- <http://tinyurl.com/8nyfrxb>

Join us for a one of a kind discussion about the implementation, funding, sustaining, and evaluation of language services in government services. This is a FREE event.

Conference Objectives

- To understand federal requirements related to the provision of language services
- To explore how organizations can strengthen their services for limited English proficient (LEP) services seekers
- To learn ways to increase the quality of language services in our organizations

Agenda

8:30am	Registration
9:00am	Welcome
9:30am	Workshop one
10:45am	Break
11:00am	Workshop two
12:15pm	Lunch (on your own)
1:00pm	Plenary
3:00pm	Adjourn

Workshop Topics

- Language Service Considerations in Health Reform
- Working Effectively with Interpreters
- Auditing to Measure Effectiveness of Language Access Services
- Interpreting Trauma (Invited)
- Funding Strategies for Language Access Services

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Plenary Speaker

Marlene Rey - Ms. Rey is the Deputy Regional Manager for the Office for Civil Rights in Region III of the US Department of Health and Human Services. She came to the Office of Civil Rights in 1994 and spearheaded Region III outreach efforts to the Latino and other language minority communities. She planned and carried out a series of conferences entitled "Opening Doors to Health Care for Latinos" bringing in speakers from the Department, the Robert Wood Johnson Foundation and community organizations to discuss ways to improve access to health care. She worked with the Pennsylvania Medicaid Managed Care Program ensuring meaningful access for limited English proficient (LEP) patients throughout the state. Marlene's efforts in these areas were nationally recognized when she received the 2003 Director's Investigator/Analyst Honor Award. Subsequently she worked with state officials in the Pennsylvania Department of Public Welfare to create a program of language assistance services for over 103 county assistance offices. For the last five years she has served as the Deputy Regional Manager and Civil Rights Team Supervisor in the regional office. Prior to beginning her federal career in the Department of Labor in 1990, Marlene spent 15 years working for nonprofit organizations in the Greater Philadelphia Latino Community. She is a graduate of LaSalle University with a degree in Social Work and studied law at Temple University's School of Law. Marlene was born in Oriente, Cuba. She immigrated to the United States at the age of thirteen.

This conference is made possible through a partnership of

Fairfax County Community Services Board

Alexandria Department of Community and Human Services

Arlington County, Division of Human Rights- Office of the County Manager

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Arlington County Department of Parks and Recreation

Virginia Department of Behavioral Health and Developmental Services

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